

Product Warranty

The following warranty outlines Workspace's commitment to the products it manufactures.

The warranty is for the initial purchaser of Workspace products and is valid for as long as the product is owned by the initial purchaser. The warranty is not transferable.

Warranty period:

20 Years

This warranty applies as follows:

- The warranty period runs from the date of manufacture, and covers defects in materials and craftsmanship detected during normal use.
- This is an Australian warranty and is only enforceable within the boundaries of Australia. If a product is found to be defective and notice is given to Workspace within the applicable warranty period then Workspace will, at its option, either repair or replace the defective product with a comparable product.
- The warranty period is dependent upon the usage of the product and is intended to apply to a product which is used for not more than 40 hours per week.
- Is limited to damage or fault arising from normal commercial application for which the product has been designed.

This warranty does not apply:

- To goods which are misused or mistreated
- If the ongoing level of usage is found to be greater than 40 hours per week, Workspace then reserves the right to proportionally reduce the warranty period.
- To normal wear and tear
- When damage is caused by transportation or other movement of the product, or as a result of any alteration which is carried out without written authorization from Workspace.
- For any COM (Customer's Own Material) used in the manufacture of a product.
- To third party fabric, leather or vinyl used to upholster a Workspace product.

Workspace does not warrant the colourfastness or matching of colour, grain or texture of timber, leather or fabric. A natural variation occurring in timber or leather is not considered a defect under the terms of this warranty. Workspace is pleased to advise clients of the suitability or otherwise of fabrics used in their upholstered products, but will not be responsible if a client's fabric selection results in a poor upholstery finish when advice is either ignored or is not sought at all.

A product will not be considered defective and Workspace will be under no obligation to repair or replace a product if it is not installed and used in accordance with Workspace guidelines, whether written or verbal.

Workspace will not be responsible for the costs associated with the return of any faulty goods to the place of origin, or any on-site repairs other than those associated with the actual repair of the goods in question.